

He mihi aroha tēnei, mai te ngakau iti ki a koutou ngā morehu i te pū, o tētahi huripari me ngā parawhenua i Tāmaki Makaurau

The Temporary Accommodation Service (TAS) is here to help people in these areas find temporary accommodation while their whare is being repaired or rebuilt, due to Cyclone Gabrielle and the Auckland floods:

- Tāmaki Makaurau (Auckland)
- Te Moana a Toi (Bay of Plenty)
- Te Matau-a-Māui (Hawke's Bay)
- Te Tai Tokerau (Northland)
- Tairāwhiti (Gisborne)
- Tararua District
- Waikato

Once registered, a staff member will call you within a few working days to assess your specific needs and outline the next steps. This will mean we can quickly offer accommodation once it becomes available.

Our priority is to find your household warm, dry and safe accommodation. We also know the importance of you and your whānau staying connected – to your mahi, kohangā reo, kura, marae, hapū and iwi. We'll work with you to find accommodation that caters to your household's needs. In the short term, it may be difficult to meet all your needs, but different options may become available over time that better suit your whānau.

We encourage anyone needing support to register with TAS now. If you feel that you may have a future need, it is also a good idea to register with TAS now.

You should only register once per household. You can register by:

- Visiting www.tas.mbie.govt.nz and complete the easy-to-use online application form, or
- Calling 0508 754 163 toll free and one of our call centre team can assist you.

Generally, there is a cost for all temporary accommodation options. If you are concerned about the cost, TAS can provide guidance on how to access support services such as insurance advice and financial assistance.

There is also other support available

For households who need help with their insurance claims, contact NZ Claims Resolution Service on 0508 624 327. For those who don't have insurance, contact MSD on 0800 559 009.

Tāwhia tō mana kia mau, kia māia

Tenants and landlords of rental properties can find information on their rights and obligations after a natural disaster at www.tenancy.govt.nz



He mihi aroha tēnei, mai te ngakau iti ki a koutou ngā morehu i te pū, o tētahi huripari me ngā parawhenua i Tāmaki Makaurau

Kei konei Te Ratonga Whare Noho Taupua (TAS) ki te āwhina i te hunga i ēnei wāhi, ki te rapu whare noho taupua i te wā e whakatikahia ana e whakahoutia ana rānei o ratou whare, nā te Huripari Gabrielle, nā ngā waipuke rānei o Tāmaki Makaurau:

- Tāmaki Makaurau (Auckland)
- Te Moana a Toi (Bay of Plenty)
- Te Matau-a-Māui (Hawke's Bay)
- Te Tai Tokerau (Raki)
- Tairāwhiti (Gisborne)
- Te Takiwā o Tararua
- Waikato

Kia rēhita koe, ka waea atu tētahi kaimahi ki a koe i roto i te rua rā, ki te aromatawai i ō matea motuhake me te whakatakoto i ngā hātepe. Ko te tikanga o tēnei ka taea e mātou te rapu whare noho mōu kia wātea mai.

Ko tō mātou whakaarotau ko te rapu whare noho mahana, maroke, haumaru hoki mō koutou. Kei te mōhio hoki mātou ki te hiranga o te noho tūhono o tō whānau ki tō wāhi mahi, tō kōhanga reo, tō kura, tō marae, tō hapū me tō iwi. Ka mahi tahi mātou me koe ki te rapu whare noho e tika ana ki ō hiahia katoa. I te wā poto, he uaua pea te whakatau i ō hiahia katoa, engari ka wātea mai pea ētahi kōwhiringa rerekē hei te roanga o te wā, e tika ana ki a koutou ko tō whānau.

E akiaki ana mātou i te hunga e hiahia tautoko ana, kia rēhita mai ki a TAS ināia tonu nei. Ki te whakaaro iho koe tērā pea ka hiahia whare noho koe i muri nei, he pai tonu te rēhita mai ki a TAS ināianei.

Kotahi anake te kairēhita mai i ia whānau. Ka taea e koe te rēhita mā te:

- Toro atu ki www.tas.mbie.govt.nz me te whakakā i te puka tonu tuihono, tērā rānei,
- Waea kore utu ki 0508 754 163, ā, mā tētahi o ā mātou kaimahi koe e āwhina.

He utu anō mō te nuinga o ngā kōwhiringa whare noho taupua. Mēnā e māharahara ana koe ki te utu, ka taea e te TAS te ārahi i a koe ki te whiwhi i ngā ratonga tautoko pēnei i ngā tohutohu e pā ana ki te inihua me te pūtea hoki.

Kei te wātea hoki ētahi atu tautoko

Mō ngā kāinga e hiahia āwhina ana ki te tuku tonu inihua, whakapā atu ki te Ratonga Whakatau Kerēme NZ i runga i te 0508 624 327. Mō te hunga karekau ana he inihua, whakapā atu ki a MSD i te 0800 559 009.

Tāwhia tō mana kia mau, kia māia

Mēnā he kairēti koe, he kaupuri whare rēti rānei, he mōhiohio mō ō motika me ō takohanga i muri o tētahi aituā ā-taiao kei www.tenancy.govt.nz